

<b>Business Area:</b>	Corporate Policy and Planning Branch	
<b>Social need to be tackled:</b>	Disadvantage among groups and individuals in Northern Ireland	
<b>Desired outcome:</b>	Full and effective implementation of New TSN by DSD	
<b>New TSN objectives:</b>		<b>Targets or actions and timescales:</b>
DSD 1	Ensure commitment to New TSN throughout the Department.	<ul style="list-style-type: none"> <li>a. Ensure New TSN policy forms an integral part of the Department's corporate planning process.</li> <li>b. Promote awareness of New TSN through the Departmental intranet and team briefing system.</li> <li>c. Provide advice to assist staff to carry out their New TSN responsibilities.</li> <li>d. Monitor implementation of the New TSN Action Plan, report quarterly to the Departmental Management Board and contribute to reports to the Executive and to New TSN Annual Reports.</li> </ul>

<b>Business Area:</b>	Child Support Agency	
<b>Social need to be tackled:</b>	Financial difficulties experienced by disadvantaged people	
<b>Desired outcome:</b>	Contributing to the reduction and eradication of child poverty	
<b>New TSN objectives:</b>		<b>Targets or actions and timescales:</b>
DSD 2	Increase the number of children who receive Child Maintenance direct from the Child Support Agency by 200% by March 2006.	<ul style="list-style-type: none"> <li>a. By March 2004, achieve a 50% increase in the number of children receiving child maintenance.</li> <li>b. By March 2005, achieve a 150% increase in the number of children receiving child maintenance.</li> <li>c. By March 2006, achieve a 200% increase in the number of children receiving child maintenance.</li> </ul>

<b>Business Area:</b>	Social Security Agency	
<b>Social need to be tackled:</b>	Financial difficulties experienced by disadvantaged people	
<b>Desired outcome:</b>	Greater take-up of benefits and entitlements by disadvantaged people	
<b>New TSN objectives:</b>		<b>Targets or actions and timescales:</b>
DSD 3	Introduce State Pension Credit from October 2003 to provide help to 76,500 pensioner households and by March 2004 to have promoted take-up to a further 15,000 households with a new entitlement.	<ul style="list-style-type: none"> <li>a. Implement a Migration Strategy so that by October 2003, 76,500 pensioner households in Northern Ireland will be converted to Pension Credit.</li> <li>b. Run a take-up promotion campaign so that take-up will be promoted to a further 15,000 households by March 2004.</li> </ul>
DSD 4	In conjunction with the Department for Employment and Learning ensure that procedures are in place to put work at the forefront of the benefit claiming process for all appropriate customers of working age and by March 2006 extend the joint Jobs and Benefits Service across the entire local office network so that a 15% reduction in the Jobseeker's register is achieved for each office within 3 months of go-live.	<ul style="list-style-type: none"> <li>a. By March 2004 extend the new joint jobs and benefits service to 20 out of 35 Social Security Offices combined with job Centres.</li> <li>b. Achieve a 15% reduction in the jobseekers register with each of the offices within 3 months of go-live.</li> <li>c. By March 2004 implement new work focused procedures in all Jobs and Benefits Offices.</li> </ul>
DSD 5	Promote the further take-up of selected social security benefits by March 2006 following assessment of benefit take-up and production of a take-up strategy by March 2004.	<ul style="list-style-type: none"> <li>a. By November 2003, have a baseline of data to improve take-up of unclaimed benefits.</li> <li>b. By March 2004 take-up strategy for benefit developed.</li> </ul>

<b>Business Area:</b>	Resources, Housing and Social Security Group	
<b>Social need to be tackled:</b>	Addressing accommodation needs	
<b>Desired outcome:</b>	Decent housing for those in need	
<b>New TSN objectives:</b>		<b>Targets or actions and timescales:</b>
DSD 6	During 2003/04 make provision for the accommodation needs of 11,900 people, both homeless and those on low incomes.	<ul style="list-style-type: none"> <li>a. Maintain a rolling programme of social house building in 2003/04 by starting 1,500 new homes.</li> <li>b. Start 75 units for homeless people.</li> <li>c. Assist 300 applicants to access home ownership in 2003/04 through the NI Co-Ownership Housing Association.</li> <li>d. Administer the re-letting of 8,000 homes by the Northern Ireland Housing Executive and 2,200 homes by Housing Associations.</li> <li>e. Develop accommodation that best meets the needs of travellers by funding Housing Associations for the provision and progression of a third pilot group housing scheme in 2003/04.</li> <li>f. By March 2004 present to Minister a draft policy and strategy document for public consultation, based on the Promoting Social Inclusion Working Group's findings on the difficulties faced by the homeless.</li> <li>g. By December 2003 publish a report on the long-term need for housing in Northern Ireland.</li> </ul>

<b>Business Area:</b>	Resources, Housing and Social Security Group	
<b>Social need to be tackled:</b>	Adapting homes to meet special needs	
<b>Desired outcome:</b>	Decent housing for those in need	
<b>New TSN objectives:</b>		<b>Targets or actions and timescales:</b>
DSD 7	During 2003/04 enable around 21,500 people who need special assistance, to maintain an independent lifestyle in a recognised standard of accommodation.	<ul style="list-style-type: none"> <li>a. Private sector grant funding to provide 1,550 grants for disabled adaptations.</li> <li>b. Capital funding estimated to allow major adaptations to 3,300 NIHE homes.</li> <li>c. Revenue funding estimated to allow minor adaptations to 3,250 NIHE homes.</li> <li>d. Funding estimated to support a programme to allow 1,200 adaptations to Housing associations' properties.</li> <li>e. Implement the new Supporting People initiative in April 2003 to assist 9,000 vulnerable people to live as independently as possible.</li> </ul>

<b>Business Area:</b>	Resources, Housing and Social Security Group	
<b>Social need to be tackled:</b>	Raising energy standards	
<b>Desired outcome:</b>	Eradication of Fuel poverty	
<b>New TSN objectives:</b>		<b>Targets or actions and timescales:</b>
DSD 8	<p>By March 2004 to have reduced fuel poverty by raising the standards of energy efficiency in 10,000 homes within the owner occupied, private and social rented sectors.</p> <p>*Fuel poverty applies to all those who spend more than 10% of their income on fuel.</p>	<ol style="list-style-type: none"> <li>a. Provide funding to the Warm Homes Scheme to enable 6,250 private sector households to be taken out of fuel poverty.</li> <li>b. Provide revenue funding for a programme to replace an estimated heating systems in 3,750 Housing Executive properties with more efficient, better value systems.</li> <li>c. Carry out a review of the Department's approach to tackling fuel poverty and publish a Fuel Poverty Strategy for Northern Ireland by March 2004.</li> </ol>

<b>Business Area:</b>	Urban Regeneration and Community Development Group
<b>Social need to be tackled:</b>	Multiple disadvantage and social exclusion in urban areas across Northern Ireland.
<b>Desired outcome:</b>	Reduction in multiple social and economic disadvantage in identified urban areas

<b>New TSN objectives:</b>	<b>Targets or actions and timescales:</b>
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DSD 9	<p>Improve the physical, economic and social environment of neighbourhoods, towns and cities in Northern Ireland by:</p> <ul style="list-style-type: none"> <li>● Creating 250 hectares of improved land including playground and parks and developing 1,450,600 square metres of new/improved floor space created for business/community use; and</li> <li>● Contributing to the creation of, or safeguarding, 3,150 jobs as a result of economic renewal activities and ensuring that 13,000 people benefit from Community renewal activities</li> </ul>	<p>a.</p> <ul style="list-style-type: none"> <li>i) Dispose of 23 sites for development bringing back into use 140 hectares of vacant and derelict land through Comprehensive development schemes.</li> <li>ii) Create a further 110 hectares of improved land through the Making Belfast Work initiative and make available land for the construction of 250 residential dwellings.</li> <li>iii) Develop 2,500 sq.m. of commercial floor space in assisted Community Regeneration Investment Special Programme (CRISP) projects.</li> </ul> <p>b.</p> <ul style="list-style-type: none"> <li>i) The Belfast Regeneration Office will support 350 projects to a value of £9.9 million during 2003/04 and the North West Development Office will support 170 projects to a value of £2.7 million during 2003/04.</li> <li>ii) Through the Urban Regeneration Programme to have created or safeguarded 3,150 jobs and have 13,000 people benefiting from community renewal activities.</li> </ul>															
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<b>Social need to be tackled:</b>	Multiple disadvantage and social exclusion in urban areas across Northern Ireland.	
<b>Desired outcome:</b>	Reduction in multiple social and economic disadvantage in identified urban areas	
<b>New TSN objectives:</b>		<b>Targets or actions and timescales:</b>
DSD 10	Use European Programmes to contribute towards economic and social renewal (e.g. 'PEACE II', 'URBAN II', 'Building Sustainable Prosperity' and Interreg).	<ul style="list-style-type: none"> <li>a. By October 2003 approve 12 Neighbourhood Action Plans to implement regeneration activities in each PEACE II neighbourhood including addressing relevant interethnic and interface conflict issues.</li> <li>b. Fund around 30 support agencies to provide support to local voluntary and community groups.</li> <li>c. Fund 8 advice and information service organisations to improve local advice provision.</li> <li>d. Commence the rollout of URBAN II projects by August 2003 and to ensure that £850,000 will be spent by December 2003.</li> </ul>
DSD 11	Develop new strategic approaches to urban regeneration across Northern Ireland, the core aim of which is the regeneration of neighbourhoods, targeting those communities experiencing the most serious social and economic deprivation.	<ul style="list-style-type: none"> <li>a. Launch the Regional Neighbourhood Renewal Strategy by 30 June 2003.</li> <li>b. Develop and launch sub-regional strategies for neighbourhood Renewal in the most disadvantaged urban neighbourhoods in Belfast, Londonderry and other urban areas along with a town and city centre reinvigoration strategy.</li> </ul>
DSD 12	By March 2004, have outline proposals for the regeneration of Londonderry in the light of consultation on the "Heart of the City" study.	<ul style="list-style-type: none"> <li>a. Publish final Urban Design Strategy by August 2003.</li> <li>b. Have agreed delivery structures in place by December 2003.</li> </ul>

<b>Business Area:</b>	Urban Regeneration and Community Development Group	
<b>Social need to be tackled:</b>	Community development	
<b>Desired outcome:</b>	Improving and supporting Community Development	
<b>New TSN objectives:</b>		<b>Targets or actions and timescales:</b>
DSD 13	<p>During 2003/04, support community development by:</p> <ul style="list-style-type: none"> <li>• Improving community services within local council areas on the basis of their community support plans;</li> <li>• Improving access to services for at least 5,000 people in areas of greatest social need through the Outreach Programme;</li> <li>• Promoting active citizenship to create 2,000 new volunteering opportunities;</li> <li>• Investment of £3m to the Local Community Fund to develop community capacity and leadership in disadvantaged areas;</li> <li>• Supporting the Task Force on resourcing the voluntary and community sector;</li> <li>• Developing a central database of government funding to the voluntary and community sector; and</li> <li>• Working with the social partners to develop and implement a strategy to encourage and support employer led volunteering.</li> </ul>	<ul style="list-style-type: none"> <li>a. By December 2003 to have produced a monitoring report on progress made by local councils in the implementation of Community Support Plans.</li> <li>b. By July 2003, to have identified and supported approximately 15 demonstration projects to improve access to services for at least 5,000 people in areas of greatest social need and have produced a progress report by March 2004.</li> <li>c. Support a range of projects and groups to create 2,000 new volunteering opportunities.</li> <li>d. Support a range of actions, initiatives and/or community and voluntary groups to address gaps or weaknesses in community capacity in the selected areas across Northern Ireland.</li> <li>e. Options paper outlining key issues being considered by the Task Force to be produced by October 2003.</li> <li>f. Database operational in all government departments by March 2004.</li> <li>g. To have completed negotiations with partners from the business and voluntary and community sectors for the delivery of actions arising out of the strategy to encourage and support employer led volunteering and have an implementation plan in place by September 2003 for roll-out across Northern Ireland.</li> </ul>

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<b>Desired outcome:</b>	Improving and supporting Community Development	
<b>New TSN objectives:</b>		<b>Targets or actions and timescales:</b>
DSD 14	Oversee the implementation, monitoring and evaluation of Partners for Change, Government's Strategy for Support of the Voluntary and Community Sector.	Publish a monitoring report by September 2003 to evaluate progress on implementation of action points within the strategy.